

#### Content

Year 2020

Q4 highlights

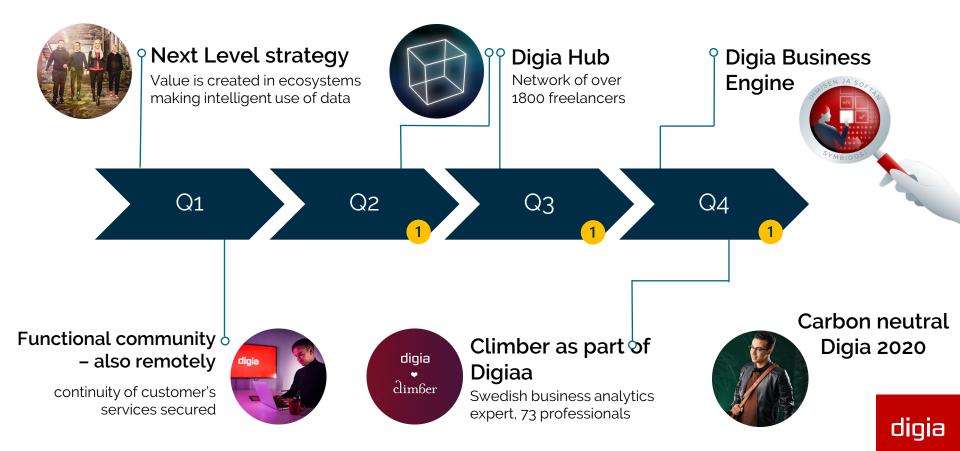
Net sales and operating profit Q4/2020

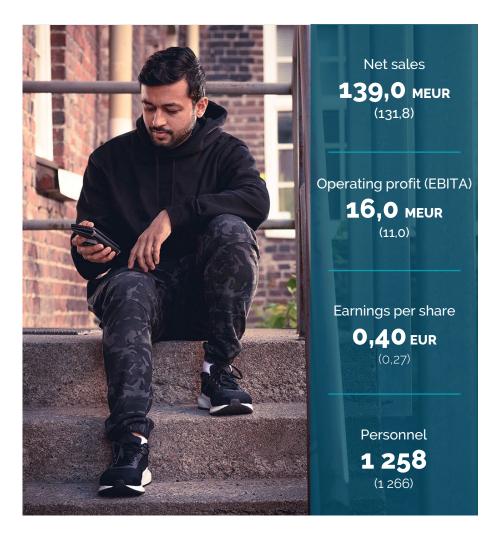
Key figures

Digia's strategy and year 2021

Profit guidance

## Digia's year 2020





# **2020:** Growth continued, profitability was strong

#### Growth

• Net sales + 5.5%

• EBITA operating profit + 45.4%

• Earnings per share + 49.4%

#### **Profitability**

• EBITA operating margin 11.5% (8.3%)

• Return on investment 16.5% (13.5%)





## Q4 highlights

- Record result despite continued uncertainty of market conditions
- Signing of Climber acquisition –more power for providing data driven services
- Renewal of own business continued based on the strategy:
  - Digia Business Engine
  - Digia's operating model



# Stable net sales – demand especially in core business systems

#### Quarterly net sales

- Net sales 37.9 (37.7) MEUR
  - Growth especially in ERP systems and customized solutions
  - Need for utilising data is reflected in the renewal of core systems
- Project business:
  - 38.4% of net sales
- Service and maintenance business:
  - 61.6% of net sales





#### EBITA operating profit 4.6 MEUR, growth 32.4%



#### EBITA operating profit and margin

- EBITA operating profit was increased by good project management and savings brought by corona
- EBITA operating profit 4.6 (3.5) MEUR
- EBITA margin 12.1% (9.2%)



Q1/19 Q2/19 Q3/19 Q4/19 Q1/20 Q2/20 Q3/20 Q4/20



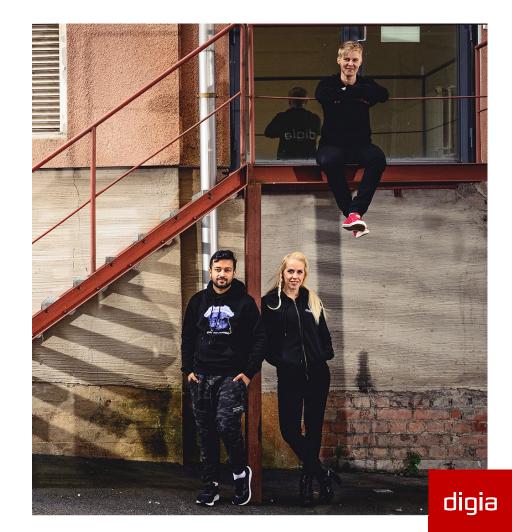
## Key figures December 31 2020

- Cash flow from operations 23.6 (12.3) MEUR
- Return on equity (ROE) 18.7% (14.0%)
- Return on investment (ROI) 16.5% (13.5%)
- Interest bearing liabilities 10.5 (22.6) MEUR
- Net gearing 17.3% (42.5%)
- Equity ratio 50.7% (47.2%)
- Shareholder's equity 60.7 (53.1) MEUR
- Balance sheet total 121.1 (114.1) MEUR



#### Year 2021 - Next Level

Year of renewing operations and investing in growth



# Financial objectives for strategy period 2020-2022

- An annual net sales growth exceeding 10%
- The target level of profitability is an EBITA margin of 10 per cent by the end of the strategy period



#### Digia Next Level strategy

Growth journey of Digia and customers



- Digians and company culture
  - COURAGE | SHARING | LEARNING | PROFESSIONAL PRIDE
- Partners and networks

- Visionary and responsible partner
- Extensive service and product offering
- Value from data

- Value is created in ecosystems through smart data management
- In modern companies, symbiosis between human and software takes place





# Extensive service and product offering

"Toolbox for modern digital business"

## DIGITAL SERVICES AND CUSTOMER EXPERIENCE

Business and service design, online services, e-commerce, mobile services

#### **VALUE FROM DATA**

Al, data driven services and processes, business analytics

#### **DIGITAL CORE**

Data, IoT and cloud platforms, integrations, information security, continuous services, 24/7 service management & monitoring

#### **BUSINESS SYSTEMS**

Enterprise resource planning, customer relationship management and solutions for financial sector



- Climber International AB offers consulting and solutions for developing data driven business
- Net sales 2019: 137.7 MSEK\*
   (inc. operations in UK which is not included in the acquisition, 18.4 MSEK)

- Acquisition concerned operations in Sweden, Finland, Denmark and the Netherlands
- 73 new professionals to Digia
- Signing 15.12.2020, closing 7.1.2021



# Our journey towards the symbiosis of people and software

2030's company in 2022



### Responsibility is part of Digia's strategy

The focal points of Digia's responsibility



## Carbon neutral Digia 2020

- Digia compensates emissions of its own operations and flights from 2020 by financing the recovery of peatland through Hiilipörssi (Carbon Market).
- Our compensation will revitalize around 9 hectares of peatland in Piitsonsuo, North Karelia
- Approximately half of the carbon footprint of the entire value chain comes from the purchase and recycling of production equipment – their emissions have already been cut by previous circular economy measures.



# Implementing Digia Next Level strategy 2020-2022

2020

Exceptional year, strong performance

2021

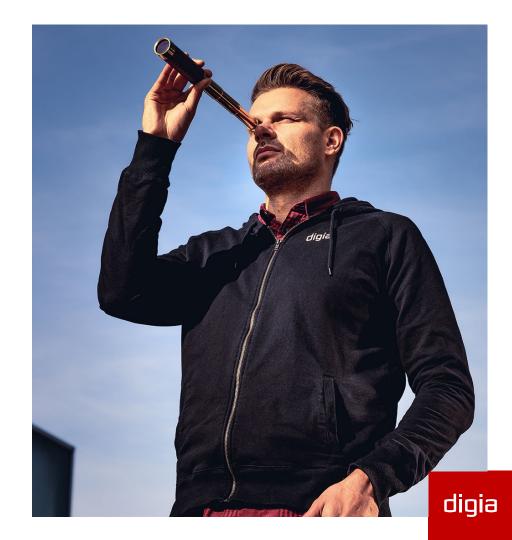
Renewing of operations and investing in growth

2022

Profitable growth and Digia Next Level

## Profit guidance for 2021

• Growth in Digia's net sales will outpace the previous year (5.5% in 2020) and the EBITA margin will be at a level of about 10%.





# Proposal for the distribution of profit

 The Board of Directors will propose that a dividend of EUR 0.15 per share be paid (EUR 0.10 per share in 2019)

